



A Customer Owned Utility
Serving Our Community Since 1894

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January 1, 2010

Monthly Update of North Attleborough Electric Department's Activities

Dear Friends,

On behalf of the Board of Electric Commissioners (Chairman Charles Mottinger, Edward Vandette and Thomas Corrigan) and members of the North Attleborough Electric Department I wish to express our very best to all of you for the forthcoming year.

We anticipate that calendar year 2010 will be an exciting year for NAED for reasons which include; the completion of the "backbone" of our decade's long effort to convert our distribution from 4kV to a more robust 13.8kV, implementation (after a year's worth of preparation) of a new financial management system, installation of the SCADA technology to better manage our distribution system - particularly in times or emergencies and the creation of a new service entrance at our administration office (275 Landry Avenue) to improve motor vehicle and pedestrian safety.

I. RESIDENTIAL ELECTRIC RATES

As the New Year begins the Commissioners have asked that I update the residents about North Attleborough Electric's residential rates, in comparison to those in other communities. A quick comparison of the October, 2009 rates, based on the use of 500kWh per month, is presented below, as recently provided by the Massachusetts Municipal Wholesale Electric Department (MMWEC).

I will note that NAED's rate is now lower than presented in the survey, because the Purchased Power Adjustment (PPA) was reduced by the Board of Electric Commissioners, effective November 1, 2009. At the time of the survey the PPA was \$.025171/kWh, while today the PPA is \$.022.

Of the 44 utilities whose rates were listed in the survey, NAED's rates (as of October, 2009) were pretty much in the middle, with 19 utilities having lower rates and 23 having higher.

North Attleborough: \$ 70.05 (as of October, 2009) – Today, the cost is \$68.45*

Braintree:	\$ 76.83
Taunton:	\$ 79.12
Belmont:	\$ 92.70
National Grid:	\$ 77.72
WMECO:	\$ 78.51
Princeton:	\$ 90.98
Cambridge Electric:	\$ 83.23
Boston Edison:	\$ 88.56
Commonwealth Electric:	\$ 92.76
Fitchburg G&E:	\$ 96.95

** Includes \$5 Customer Charge*

II. NAED ENERGY EFFICIENCY PROGRAMS

A reminder to our customers that NAED has two programs designed to encourage energy efficiency and reduce your electric bills.

The first program is our "Appliance Rebate Program" - where NAED will provide its customers with a cash rebate for specific appliances which have an "Energy Star" energy guide label".

The other program is our "Home Improvement Incentive Program" - based upon recommendations from an NAED sponsored home energy audit - NAED provides rebates on insulation upgrades and window/storm door replacements.

NAED is also in the process of reviewing our energy efficiency programs and would appreciate any input or suggestions about how we can better serve our customers and provide energy efficiency programs that are responsive to the residents of the town of North Attleborough.

For more information on these programs or to relay your ideas for new energy efficiency programs please contact Janine Newman @ 508-643-6310.

III. NAED ENERGY EFFICIENCY PILOT PROGRAM – COMING

In the near future, NAED will announce how 50 of our customers can participate in a pilot program which will allow the participants to manage their energy consumption - even if the customer is at a remote location. NAED anticipates working with the firm GroundedPower later this year to institute a pilot program that will allow participants to establish goals relative to energy usage and view their energy consumption in real time. We anticipate the program commencing in the second quarter of calendar year 2010.

IV. GOOD NEIGHBOR ENERGY FUND – ENVELOPE IN THIS MONTH'S MAILING

NAED has been a long time supporter of the **Good Neighbor Energy Fund (GNEF)**, a program overseen by the Salvation Army, which is supported by the contributions of Massachusetts utilities (public and private) and their customers. An envelope which would allow you to contribute to the program, should you so wish, is enclosed with this month's bill. The Good Neighbor Energy Fund provides financial assistance to any Massachusetts resident who cannot meet a month's energy expense and is not eligible for governmental assistance. This year's maximum Fund disbursement is \$300 per eligible household per heating season. In its twenty five years of operation the GNEF has raised more than \$16 million and helped more than 75,000 Massachusetts families.

The Fund is especially important to residents of both the Commonwealth and North Attleborough assisting hundreds of families throughout the state, including residents in the Town of North Attleborough. Any assistance you might be able to provide to this program would be appreciated.

V. FY 2010 BUDGET & CIP

At their January 7, 2010 meeting the North Attleborough Board of Electric Commissioners ("Board") will be considering the department's FY 2010 operating budget and Capital Improvement Plan (CIP). NAED's Fiscal Year 2009 is for the period of January 1, 2010 to December 31, 2010, inclusive.

Please continue to remember our fellow citizens who are defending our country throughout the world. As always, should you have any questions at any time, please feel free to contact me at 508-643-6300.

Sincerely,

James C. Moynihan
General Manager