



A Customer Owned Utility
Serving Our Community Since 1894

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February 1, 2010

Monthly Update of North Attleborough Electric Department's Activities

Dear Friends,

II. FY 2010 PLANS & HIGHLIGHTS

NAED's new fiscal year (FY 2010) commenced on January 1, 2010. The Commissioners have requested that I update our customers about some of our plans during the forthcoming year. In FY 2010 our activities are expected to include:

- A. Complete the "backbone" of the 4kV conversion to 13.8 Kv
- B. Institute a new financial management system (Cogsdale)
- C. Install and effectively operate a new SCADA system
- D. Create a second entrance to NAED – improving safety for those accessing and leaving the property
- E. Improve the downstairs space used by Customer Service by reconstructing the public and employee work spaces, using wherever possible departmental labor.
- F. Improve NAED's security by installing cameras, which will be monitored, at the Sherman Sub-Station
- G. Install locks on all padmount transformers and NAED meters
- H. Institute a NERC pre-audit to ensure NAED regulatory compliance
- I. Institute our new template detailing NAED's obligations and expectations for developers of residential and commercial subdivisions
- J. Institute local guidelines relative to allowing homeowners and businesses to utilize "Green Power", as well as considering how to effectively implement, if needed, "net metering"
- K. Commence a pilot programs relative to smart meters & energy efficiency
- L. Institute a C&I survey

M. Continue our legal efforts to return funds to the ratepayers relative to the Grant Thornton litigation

N. Convert our fire alarm system to wireless

O. Continue to support the municipality of North Attleborough through efforts, such as:

1. PILOT: \$300,000
2. Community Services
3. Muni-Net
4. Vision Software – Board of Assessors

II. NAED ENERGY EFFICIENCY PROGRAMS – SEE THIS MONTH'S INSERT

In this month's bill you will find inserts about two important NAED programs that encourage energy efficiency.

The first program is our "Appliance Rebate Program" - where NAED will provide its customers with a cash rebate for specific appliances which have an "Energy Star" energy guide label. The other program is our "Home Improvement Incentive Program" - based upon recommendations from an NAED sponsored home energy audit - NAED provides rebates on insulation upgrades and window/storm door replacements.

These two programs have become particularly popular in recent years as we have all become more aware of being efficient in our use of electricity. Should you have any questions about NAED's programs please feel free to contact Janine Newman at 508-643-6310.

III. RESIDENTIAL ELECTRIC RATES

As the new calendar and, for NAED, a new fiscal, year begins I am pleased to note that our rates remain the same. The Commissioners know how important NAED's electric rates are to our customers and requested that I again include this month the information that I presented last month relative to North Attleborough's electric rate, as compared to those in other communities. A quick comparison of the October, 2009 rates, based on the use of 500kWh per month, is presented below, as recently provided by the Massachusetts Municipal Wholesale Electric Department (MMWEC). I will note that NAED's rate is now lower than presented in the survey, because the Purchased Power Adjustment (PPA) was reduced by the Board of Electric Commissioners, effective November 1, 2009.

At the time of the survey the PPA was \$.025171/kWh, while today the PPA is \$.022.

North Attleborough: \$ 70.05 (as of October, 2009) – Today, the cost is \$68.45*

** Includes \$5 Customer Charge*

Braintree:	\$ 76.83
Taunton:	\$ 79.12
Belmont:	\$ 92.70
National Grid:	\$ 77.72
WMECO:	\$ 78.51
Princeton:	\$ 90.98
Cambridge Electric:	\$ 83.23
Boston Edison:	\$ 88.56
Commonwealth Electric:	\$ 92.76
Fitchburg G&E:	\$ 96.95

Please continue to remember our fellow citizens who are defending our country throughout the world. As always, should you have any questions at any time, please feel free to contact me at 508.643.6300.

Sincerely,

James C. Moynihan
General Manager