



A Customer Owned Utility
Serving Our Community Since 1894

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June 1, 2010

Monthly Update of North Attleborough Electric Department's Activities

Dear Friends,

Here is some information about our current, past and future activities at NAED.

I. CAPITAL PROJECTS & IMPROVEMENTS

With the summer months fast approaching NAED is now embarked upon some important capital efforts, including:

a. CONVERSION PROJECT: The completion of the conversion of the backbone of NAED's distribution system from 4kV to 13.8 kV is scheduled to occur this year. As noted previously, this work is a major undertaking by the department and has been the center piece of NAED's capital program during the past three years. By upgrading the system NAED will be able to improve the system's overall reliability thereby reducing overall system outages. The Operations & Engineering divisions have done an outstanding job on this project and we look forward to its completion later this year.

b. NEW ENTRANCE @ 275 LANDRY AVENUE: Anyone who has visited our facility at 275 Landry Avenue knows that there is currently only a single vehicular entrance/exit to our property. This entrance/exit, located on Landry Avenue, is used not only by customers, but also our employees, vendors and service vehicles. With no signal light at the intersection of our facility, Landry Avenue and John Dietsch Boulevard we are concerned that public safety relative to traffic and pedestrians in this area could be compromised.

Therefore, to improve public safety, we are creating a second entrance/exit to our property that will be used solely by NAED, delivery vehicles and public safety vehicles. The completion of the new entrance/exit, which will be "gated", will remove NAED vehicles, some of which are of substantial size, from using the customer entrance. We believe that this new entrance/exit will improve potential traffic problems for customers who are accessing our property.

c. IMPROVEMENTS TO CUSTOMER SERVICE AREA @ 275 LANDRY AVENUE: Anyone who has visited our facility at 275 Landry Avenue also knows that the Customer Service area in our building is limited and restricts the ability of NAED's personnel to assist customers. To address this matter we will soon be instituting some internal improvements, principally in the Customer Service area; by expanding the counter space, relocating office equipment and centralizing Customer Service personnel. Much of the space that we will be utilizing on our first floor is currently vacant (and has been vacant now for several years).

II. NAED CONCERNS REGARDING POTENTIAL "STREET ACCEPTANCES" BY THE TOWN

North Attleborough's Annual Town Meeting (ATM) will commence on June 7, 2010. There are thirty eight (38) articles on the ATM warrant proposing that the Representative Town Meeting (RTM) accept, on behalf of the Town, 38 different "private ways", built by developers, as town streets.

At the current time, we have advised the Finance Committee that NAED will likely need to object to some streets being accepted because of two principal factors:

- a. The developer of the street has not fulfilled his/her fiscal obligation to this municipal department, and/or
- b. The street in question has underground utilities and NAED has no easement(s) relative to the electric infrastructure which may be located on private property.

While the matter of a developer not fulfilling his/her obligation to NAED should be an obvious reason why NAED would object to the Town "accepting" a private way, the matter of the department not having an "easement" is also important and vital to NAED. The developers of the street(s) has an obligation, per NAED requirements, to provide NAED with appropriate easement(s) because it is via easement(s) that NAED is allowed to go onto otherwise private property to maintain and repair, if necessary, electric infrastructure (i.e. transformers or handholes). The need for easements is particularly important in residential areas where electric service is provided by underground facilities and the department transformer or handhole is located outside the boundaries of the projected public way.

III. NEW ENERGY EFFICIENCY PILOT PROJECT – STARTING UP SOON!

We are pleased to note that there has been a positive response to our planned year long pilot project, "Smart Energy Monitoring Program" which promotes energy efficiency and management. The pilot program will seek to reduce average monthly electricity use and peak demand among participants by an average of 10 percent or more.

As of the date of this newsletter we have had more than 75 persons fill out the on-line survey, indicating their interest in participating – there are 50 homes that can, because of the limitation of the equipment, participate in the pilot effort. The program is being instituted by NAED in concert with the firm GroundedPower, Inc. (Grounded Power). The program is expected to be implemented in July, 2010.

Thomas Corrigan said, "We are very excited to participate in this pilot program, which uses "smart meter" type technology. The Board of Electric Commissioners is committed to providing our community with programs and efforts which reduce energy consumption and encourage energy conservation. We are most interested in seeing the response of our customers to this program and technology. We also look forward to reviewing the information generated by the program participants. The program and its results will assist NAED in its future efforts in technology and energy efficiency."

The "Smart Energy Monitoring Program" is offered in addition to NAED's current energy efficiency programs, which include audits for residential and commercial customers, incentives for installing energy efficiency home improvements and rebates to our residential customers for purchasing "Energy Star" rated appliances.

IV. NAED TELEVISION SHOW

A reminder that the most recent edition of our television show, that is designed to update local residents about NAED's activities and produced with North TV, is now being shown on local cable.

Please continue to remember our fellow citizens who are defending our country throughout the world. As always, should you have any questions at any time, please feel free to contact me at 508.643.6300.

Sincerely,

James C. Moynihan
General Manager