



**A Customer Owned Utility**  
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*NAED is one of only forty (40) municipal electric departments within the Commonwealth of Massachusetts. We are committed to promoting the interests of "Public Power" on behalf of the citizens of this community*

**July 1, 2007**

## **Monthly Update of North Attleborough Electric Department's Activities**

Dear Friends,

### **I. BOARD OF ELECTRIC COMMISSIONERS – UPDATE**

#### **a. Curtailment of the Hot Water Heater Rental Program**

At their meeting of June 6, 2007, the Board voted to terminate the department's Hot Water Heater Rental Program. The Commissioners took the action for several reasons including the fact that there was little evidence that the program was achieving its initial purpose of enhancing the efficient use of energy. In addition, the program's total cost generally exceeded the program's total income.

The program will be curtailed effective August 1, 2007. Special thanks to our Business Manager, Paula Tattrie and Administrative Assistant, Janine Newman for their efforts in assisting this office in preparing the information and correspondence required to implement the Board's decision.

We will continue to evaluate ideas/efforts that NAED might be able to implement that will enhance our system's efficient utilization of energy.

#### **b. Award of Energy Rebate Funds**

At their June 6, 2007 meeting the Board also awarded a check from NAED to the North Attleborough Housing Authority in excess of \$11,000 for the energy efficient modifications made by that agency, following a lighting audit by NAED's contractor, Energy New England.

The Board's award of the rebate check to the North Attleborough Housing Authority was noted by one of our local papers with the headline, "Yes, North Attleboro Departments Can Indeed Work Together".

#### **c. Bid Awards**

The Board awarded two bids at their meeting of June 6, 2007. The Board awarded bids to P.W. Preston for "Tree Trimming" and McDonough Electric Construction Corporation for "Overhead Line Construction". The bid documents were put together by our Operations Division Manager Gene Allen.

#### **d. Operational Overview**

During the last week of June the Board and NAED personnel participated in an “Operational Overview” conducted by Hometown Associates, a subsidiary of the American Public Power Association. The “Overview” reviewed and assessed various operations and services of the department. The “Overview” is a follow up to one which was last conducted in November, 2005 and will provide recommendations to assist the Commissioners and NAED administration to improve its organizational structure, administrative processes and program offerings.

#### **II. DEPARTMENTAL WORK PROJECTS**

The department is now proceeding to implement the ambitious capital plan (CIP), approved by the Commissioners on January 3, 2007, which should greatly benefit the reliability and viability of the department’s distribution system. The department’s efforts have included upgrading the wiring along Fisher Street (Circuit E8) and extending our E2 & E3 circuits (located along Old Post Road and Allen Avenue) through the efforts of Halpin Line Construction.

#### **III. METER READERS “ON THE ROAD”**

Last month I noted that NAED welcomed three (3) part-time employees to the department to assist the Meter Division during the summer months. The three full time students, Dan Scanlon, Thomas Doherty and Jacob Kornreich will be walking the streets of North Attleborough this summer conducting our annual review of residential meters to ensure that they are working properly.

#### **IV. PERSONNEL**

We are pleased to announce that Robert Bukin, a twenty six year member of the department has been selected as NAED’s new Distribution Foreman, replacing Lewis Mullaney who retired from the department, effective June 30, 2007. Bob has served as the Assistant Distribution Foreman since 1994. Louie worked for the department for thirty two years and we all wish him well on his well deserved retirement. We would also like to note that our department’s Engineer, Paul Robinson, recently resigned to accept a new position in the private sector. We appreciate Paul’s effort on behalf of NAED and wish him the best in his new position.

#### **V. WRITTEN POLICIES AND TERMS & CONDITIONS**

The Board, at its April 26, 2007 meeting, received an update on the department’s efforts to implement NAED’s newly approved “Terms & Conditions” and “Construction Regulations”. Copies of both documents are now available on the department’s web site, [www.naelectric.com](http://www.naelectric.com).

#### **VI. GROWTH IN THE TOWN – SUBDIVISIONS**

NAED’s administration recognizes that “growth” in the Town can be a challenge to the municipality, generally and NAED, specifically. As a municipal department and utility operation the department is assessing new projects relative to their impact on NAED’s infrastructure, finances and customers. Planning is a key element in the process, as well as the department’s recently instituted written policies, terms & conditions and standards.

On behalf of the Electric Light Commissioners and members of the North Attleborough Electric Department, we ask that you keep in mind our servicemen who are serving our nation throughout the world. One of our own employees, and a resident of the town, Brenton Dimock, is serving in Iraq. We think often of Brenton and look forward to his safe return to NAED later this year.

As always, should you have any questions at any time, please feel free to contact me at 508.643.6300.

Sincerely,

James C. Moynihan  
General Manager