



**A Customer Owned Utility**  
*Serving Our Community Since 1894*

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*NAED is one of only forty (41) municipal electric departments within the Commonwealth of Massachusetts. We are committed to promoting the interests of "Public Power" on behalf of the citizens of this community*

**October, 2008**

## **Monthly Update of North Attleborough Electric Department's Activities**

Dear Friends,

### **I. RESIDENTIAL RATE FOR CUSTOMERS WITH A LIMITED INCOME**

I want to begin by reminding everyone that the North Attleborough Electric Department offers a residential rate for customers who may have limited incomes. The rate is available upon verification of a customer's receipt of any means tested public benefit, or verification of eligibility for the low income home energy assistance program, or its successor program, for which eligibility does not exceed 175 percent of the federal poverty level based upon a household's gross income.

Customers must renew their eligibility annually by completing the application provided by North Attleborough Electric Department.

### **III. ENERGY CONSERVATION PROGRAM - REBATES**

The Board has asked me to again remind the residents that NAED offers programs that can assess and reduce our customers' energy consumption and costs. The program can also offer rebates to offset the cost of implementing recommended products. Please contact Janine Newman at 508-643-6310 for further details.

### **III. PUBLIC POWER MONTH**

October is "Public Power Month" and October 6 – 12, 2008 is "Public Power Week". These two designations offer opportunities for municipalities such as North Attleborough to celebrate the concept of energy power for citizens with local oversight!

As we always note in the heading of these newsletters, NAED is one of only forty (41) public power entities in the state of Massachusetts. That means that North Attleborough's energy and power decisions are made locally, by people who are concerned only about North Attleborough and its citizens. Not by a corporate entity that serves many cities, towns or states and has a corporate headquarters somewhere else in the country.

To celebrate Public Power Week NAED is again sponsoring, in conjunction with the North Attleborough School Department, its annual calendar contest. Third and fourth graders in local schools do drawings about the importance of electricity and the selected winners receive certificates and recognition at the October meeting of the Board of Electric Commissioners. In addition, the winning drawings are featured in our very popular NAED calendars.

In addition to the calendars this year the North Attleborough Electric Department would like to further serve our community by answering the cry for help with Lenore's Pantry. During Public Power Week, October 6<sup>th</sup> – 10<sup>th</sup>, any customer who brings in a canned good or item for the food pantry will receive an energy efficient light bulb free. Special thanks to Janine Newman for her efforts.

#### **IV. DEPARTMENT & BOARD OF ELECTRIC COMMISSIONERS – UPDATE**

##### **a. Budget and Capital Process**

We are now moving ahead on our FY 2009 budget and Capital Planning process. NAED's fiscal year is a calendar year (January 1 – December 31), while the remainder of the municipal operations have a fiscal year which commences on July 1 and ends on June 30<sup>th</sup>.

We are now in the process of addressing new regulatory requirements upon the department, as established by the North American Reliability Council (NERC). Our Project Manger, Geoff Morton is heading that effort.

Our capital planning process continues to emphasize improvements and upgrades in our department's infrastructure – particularly in eliminating old wiring, replacing poles and continuing the system's upgrade from 4 kV to 13.8 kV.

We will also be reviewing our departments' rates and usage of energy by rate users, along with the current and future costs of energy as we consider developing the FY 2009 budget recommendations and projected FY 2008 customer rates.

##### **b. Capital Improvements – FY 2008**

For the second year we have instituted several efforts this year to improve our distribution system. Through the efforts of our Operations Division Manager Gene Allen, Distribution Foreman Robert Bukin and outstanding work by NAED Line personnel and contractors substantial improvements have occurred.

This year we upgraded the E-7 circuit (Toner Blvd. area) and are now in the process of commencing work on our E-11 circuit (Elmwood Avenue area)

We are also in the process of developing and implementing software that will benefit the department's data and information. We have recently completed an environmental audit of our department property and a review of our pole top capacitor banks.

#### **V. POWER/ENERGY PROJECTS UPDATE**

We continue to review and pursue opportunities that may afford stability in the department's future rate charges and fuel diversity. At this time we continue to participate in the planning for combined cycle plants in both Ludlow, MA being planned by MMWEC and in Taunton. We are also examining a couple of possibilities involving "locking in" future energy capacity costs for the years 2010 – 2015.

On behalf of the Electric Light Commissioners and members of the North Attleborough Electric Department, we ask that you keep in mind our servicemen who are serving our nation throughout the world.

As always, should you have any questions at any time, please feel free to contact me at 508-643-6300.

Sincerely,

James C. Moynihan  
General Manager