

1/11/10

FILE: FY 2010 – 2010 Plans & 2009 Review

## **FY 2010 BUDGET – PLANS & ACTIVITIES HIGHLIGHTS**

- A. Complete the "backbone" of the 4kV conversion to 13.8 kV**
- B. Institute a new financial management system (Cogsdale)**
- C. Install and effectively operate a new SCADA system**
- D. Commence a planning study that will be @ "50,000 feet" identifying the issues and concerns that NAED should focus on relative to its distribution system and substation(s) when the department institutes a "master planning" effort in FY 2011**
- E. Create a second entrance to NAED – improving safety for those accessing and leaving the property at 275 Landry Avenue**
- F. Improve the downstairs space used by Customer Service by reconstructing the public and employee work spaces, using wherever possible departmental labor.**
- G. Improve NAED's security by installing cameras, which will be monitored, at the Sherman Sub-Station.**
- H. Install locks on all padmount transformers**
- I. Create a GIS Planimetrics layer**
- J. Upgrade our GIS data and improve, where possible our "Field Assessment Tool"**
- K. Institute a NERC pre-audit**
- L. Have a new "Operational Overview" review by an agency like Hometown**
- M. Update our "Credit Rating" with Standard & Poor (currently "A")**
- N. Have our OPED (GASB 45) obligations reviewed (every two years)**
- O. Settle the two outstanding labor contracts with IBEW, Local 104**

**P. Institute our new template detailing NAED's obligations and expectations for developers of residential and commercial subdivisions**

**Q. Review the Hull decision and develop a "formula" that will allow NAED in the future to develop a process and criteria that will ensure that future developments do not unnecessarily "burden" NAED's infrastructure**

**R. Institute local guidelines relative to allowing homeowners and businesses to utilize "Green Power", as well as considering how to effectively implement, if needed, "net metering"**

**S. Commence a program to "lock" NAED meters**

**T. Commence a pilot program relative to smart/remote meters**

**U. Commence a pilot program relative to energy efficiency (GroundedPower)**

**V. Create a "Strategic Plan" relative to Power**

**W. Institute a "Rate Study" that will result in a review and revision of NAED's current rates**

**X. Institute a C&I survey**

**Y. Continue our legal efforts to return funds to the ratepayers relative to the Grant Thornton litigation**

**Z. Convert our fire alarm system to wireless**

**aa. Continue to support the municipality of North Attleborough through efforts, such as:**

- 1. PILOT: \$300,000**
- 2. Community Services**
- 3. Muni-Net**
- 4. Vision Software – Board of Assessors**

# **FY 2009 BUDGET – ACHIEVEMENTS & ACTIVITIES HIGHLIGHTS**

- A. Completed much of the "backbone" of the 4kV conversion to 13.8 kV – completion of the effort projected to occur in 2010**
- B. Commenced a year long effort designed to institute a new financial management system (Cogsdale) @ NAED in 2010**
- C. Commenced a review of SCADA systems, prepared bid specifications (RFP) and solicited responses. NAED personnel worked to prepare the Sherman Sub Station for the SCADA installation. Selection of contractor expected to occur in January, 2010 with work on the project expected to commence and be completed in FY 2010**
- D. Commence a planning study that will be @ "50,000 feet" identifying the issues and concerns that NAED should focus on relative to its distribution system and substation(s) when the department institutes a "master planning" effort in FY 2011**
- E. Commenced engineering work relating to the creation of a second entrance to NAED. Completion of engineering work and commencement of construction planned for FY 2010**
- F. Strengthened our organization's engineering capacity by adding a second System Engineer. Ann Langille joined NAED in April, 2009.**
- G. Performed the engineering needed to allow NAED to rebuild the downstairs space used, principally by Customer Service personnel, in FY 2010**
- H. Upgraded our GIS data and completed a review of the entire Town using the department's new "Field Assessment Tool"**
- I. Stayed abreast of all new NERC requirements and filed required forms in a timely manner**
- J. We contributed to a new state law allowing municipal electric departments to establish their own OPED accounts (GASB 45 obligations). The department commenced efforts to fully fund its liability in FY 2009 by contributing \$74,000 to the OPED account.**
- K. Addressed and settled (we believe) three labor grievances (mutual aid, vacation and a letter to the file) with IBEW, Local 104. Commenced negotiations with the union on two new labor contracts (both units' contracts expired June 30, 2009).**

- L. Developed a new template detailing NAED's obligations and expectations for developers of residential and commercial subdivisions**
- M. Agreed to participate in an energy efficiency pilot program with five other municipalities and a firm, GroundedPower involving smart/remote meters**
- N. Instituted a Residential Survey using a new survey firm**
- O. Continued our legal efforts to return funds to the ratepayers relative to the Grant Thornton litigation**
- P. Commenced the GIS – Planimetrics project**
- Q. Completed the construction of the gate/alarm @ Sherman Sub Station**
- R. Instituted a new vehicle maintenance program using Penske as a our vendor**
- S. We bid the Tree Trimming services and received a reduction in our annual cost of \$93,000**
- T. Rates remained stable throughout the year with the PPA reduced, commencing in November, 2009**
- U. Upgraded infrastructure equipment for the Muni-Net**
- V. Purchased a new hybrid vehicle (our second) via our CIP effort for the Meter Division**
- W. Addressed "Growth" matters such as the Planning Board's planned revisions to the Town's Master Plan for Economic Development and subdivisions such as Christina Estates and Cobblestone**
- X. Agreed to participate in the Miller Hydro project (1.64 MW) along with several other Massachusetts municipalities**
- Y. Smoothly transitioned from MMWEC to ENE as our ISO-NE settlement agent**
- Z. Instituted a new policy to address identity theft – "Red Flags Policy"**

- Aa. Submitted application to APPA regarding RP3 award**
- Bb. Received a very positive FY 2008 audit from Powers & Sullivan**
- Cc. Instituted a salary and compensation review relative non-union personnel**
- Dd. Amended our "Construction Requirements" to allow NAED to establish a performance bond for residential and commercial subdivisions**
- Ee. Utilized GNEF income guidelines, rather than state income guidelines to provide "Winter Protection" to a greater number of our customers**
- Ff. Received back funds (more than \$2,000) that we had paid to NEPPA for a course that was started, but never completed**
- Gg. Provided on-going safety training to our Line, Substation and Meter personnel**
- Hh. Instituted clothing changes to address employee safety and ensure NAED compliance with ArcFlash requirements**
- Ii. Continued to explore power supply options, including locally (landfill and WWI – wind) and other locations (Lowell, Taunton, Stony Brook III, etc.)**
- Jj. Continued to upgrade our web page and presented three (3) CATV shows**
- Kk. Installed two LED lights at the Operations Center as a pilot effort to evaluate LED lighting**
- Ll. Support the municipality of North Attleborough through activities such as the following:**
  - PILOT: \$300,000**
  - 2. Community Services**
  - 3. Muni-Net**
  - 4. Vision Software – Board of Assessors**