



**A Customer Owned Utility**  
Serving Our Community Since 1894

## **Special Payment Plan**



*North Attleborough Electric Department's **Special Payment Plan** is designed to help customers pay past due balances simply.*

*We're here to help.*



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Serving Our Community Since 1894

275 Landry Avenue  
North Attleborough, MA 02760  
508.643.6300  
508.699.5603 Fax  
[www.naelectric.com](http://www.naelectric.com)



**Special Payment Plan**

*Program Description*

*North Attleborough Electric Department's Special Payment Plan is designed to help customers pay a past due balance.*

**Who Is Eligible for a Special Payment Plan?**

Any North Attleborough Electric Department customer who has a past due balance on their electric account and who has not had a special payment plan in the last 12 months.

**How Are My Payments Calculated?**

Upon receipt of a 50% payment of the past due balance, we will divide the remaining past due balance into four equal amounts, which will then be included on the next four electric bills.

	<i>Example</i>	<i>Your Bill</i>
<i>Worksheet for first monthly payment*:</i>		
Past due amount . . . . .	\$ 200	\$ ____
LESS 50% of past due balance paid at time of establishment of Special Payment Plan . . . . .	- \$ 100	\$ ____
Remaining Past Due Balance. . .	\$ 100	\$ ____
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Actual monthly electric bill . . . . .	\$ 45	\$ ____
PLUS 25% of Past Due Balance +	\$ 25	\$ ____
Special Payment Plan Amount Due . .	\$ 70	\$ ____

*\*NOTE: The past due amount for the next three months will be the same, however the actual electric bill will vary based upon your electric consumption.*

**More Information**

After you complete your Special Payment Plan and your account is paid in full, you may take advantage of North Attleborough Electric Department's Budget Payment Plan.

**Next Step**

If you have questions regarding the Special Payment Plan call our Customer Service Department at 508.643.6300 during business hours to set up an appointment. Or visit our Operations Center at 275 Landry Avenue, North Attleborough.

**Business Hours:**  
**Monday through Friday, 8:00 a.m. to 4:00 p.m.;**  
**Thursday evenings September through**  
**June until 5:00 p.m.**