



**A Customer Owned Utility**  
*Serving Our Community Since 1894*



## **INSTRUCTIONS ABOUT THE “SERVICE REQUEST FORM” (SRF)**

1. The SRF is an application to NAED requesting NAED to allow the applicant to install a new electrical service or alter the existing electrical service to any residential, commercial, industrial or municipal property in the Town of North Attleborough.
2. Incomplete or inaccurate forms will be returned to the applicant. NAED will not begin review of the SRF until such time that the document is complete with the association information, i.e. load calculations, signatures, etc.
3. Applicants are advised that no SRF will be considered approved, until and unless all appropriate NAED signature(s) of approval are placed on the SRF.
4. NAED will not provide an “SRF Number” on the form until all NAED signature(s) of approval are placed on the SRF.
5. NAED will not issue a work order or unlock any meter until a town electrical permit # has been provided. (Emergencies Excluded).
6. NAED’s ability to review and assess the application in an expeditious manner is predicated upon the information, accuracy and completeness of the application.
7. NAED reserves the right to request such additional information as it believes to be appropriate and necessary to review and assess the application.
8. NAED’s approval assumes, and requires, that the work to be performed will be done in a manner that is compliant and consistent with the information presented in the SRF and NAED’s “Terms & Conditions”, “Construction Requirements for New Developments”, “Information and Requirements for Electric Service”, M.G.L.c. 164, relevant safety codes and NAED operation policies, procedures and practices. NAED reserves the right to amend the SRF at its discretion.
9. No work is to be done on NAED equipment, meters or property without the prior written approval of NAED.
10. Any questions regarding these directions, the review process or the status of an application should be directed to the Office of the General Manager.
11. The SRF is valid for six months from issue date.