

## **A Customer Owned Utility**

Serving Our Community Since 1894

275 Landry Avenue North Attleborough, MA 02760-3501 Telephone: 508.643.6300

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# **Budget Payment Plan**

With NAED's **Budget Payment Plan**you pay the same amount
 each month from

September through June.
 It's that easy!

Should you have any questions, please feel free to contact our **Customer Service Department** during business hours at **508.643.6300**.

### **Budget Payment Plan**

**Program Description** 

The **Budget Payment Plan** calculates your projected annual electric costs and divides the total into 12 equal payments.

Traditionally electric bills are higher during the winter because your home heating system is working its hardest, while in other months your bills are much lower. With our Budget Payment Plan you pay the same amount each month throughout the year. However, your account will be reviewed during the year and your payment may be adjusted if your actual use, or the price of electricity, varies from the previous estimate.

#### When Can I Sign Up?

Anytime during the year! Just call a Customer Service Representative at 508.643.6300 during our business hours to sign up.

#### Who is Eligible for a Budget Payment Plan?

Any North Attleborough Electric Department customer who does not have a past due balance on their account is eligible.

**PLEASE NOTE:** NAED reserves the right to terminate this plan for any customer who does not make the monthly budget payment on time.

#### **How is My Payment Calculated?**

Your monthly payments will be based upon the estimated cost of electricity and your household usage. Each monthly bill will show the amount of electricity used during the period, the payment amount and the balance when the bill is issued. The Budget Payment Plan accounts are reviewed periodically and the monthly payment amount may be adjusted to reflect any increase or decrease in electric consumption and/or the price of electricity.

#### **Next Step**

Simply call our Customer Service Representative at 508.643.6300 during our business hours to set up an appointment, or visit our Operations Center at 275 Landry Avenue, North Attleborough, to speak with our Customer Service Representative who can calculate your budget payment. It's that easy!

#### **Business Hours:**

Monday through Friday, 8:00 a.m. to 4:00 p.m.; Thursday evenings September through June until 5:00 p.m.