



A Customer Owned Utility
Serving Our Community Since 1894

275 Landry Avenue
North Attleborough, MA 02760-3501
Telephone: 508.643.6300
Fax: 508.699.5603
www.naelectric.com



SEPTEMBER 30, 2016

RE: Reminder to Renew - NAED's Rate A5 - Low Income Rate

Dear Customer:

The department's records indicate that you are currently a "Residential - Rate A5" (Rate 5) customer of the North Attleborough Electric Department (NAED). As noted in the tariff for this specific rate:

"This rate is available to customers based upon notification from Self Help, Inc. of eligibility for the "Low income Home Energy Assistance Program" (LIHEAP), or its successor program. Customers must renew their eligibility annually."

LIHEAP eligibility is based upon the "**Fiscal Year 2017**" LIHEAP income eligibility requirements.

To remain as a Rate 5 you will need to have contacted Self Help, Inc of Bristol County (Self Help), before the end of this calendar year, and secured the appropriate documentation to verify to NAED that you meet the Rate 5 eligibility income requirement(s). The verification information is due to be provided to NAED by **December 31, 2016**.

If NAED does not receive the verification from Self Help by **December 31, 2016** then those customers will become a "Residential Rate A1" (Rate 1) customer, effective **January 1, 2017**. For your information, Self Help, Inc - a community action organization - has an office in Attleboro, MA.

Self Help, Inc.
95 Pine Street, #6
Attleboro, MA 02703
508-226-4192
www.selfhelpinc.org

Should you have any questions please feel to contact NAED's customer service personnel at 508-643-6300

Sincerely,

James C. Moynihan
General Manager